

# EXTENDED WARRANTY SERVICES

Universal Testing Systems



Minimizing system downtime with preventive maintenance, rapid repair, software updates and expert technical support at a low predictable cost is critical to realizing the maximum return from your investment. Our Extended Warranty program is available on our latest electromechanical Table Model and Floor Model testing systems and combines these services at a fixed annual price. By renewing your Extended Warranty, you can mitigate your risk and avoid any surprise costs from unexpected breakdowns.

## SYSTEM AVAILABILITY

Extended warranty is available on the 6800 Series, 3400 Series, 5900 Series, and 3300 Series Universal Testing Systems.





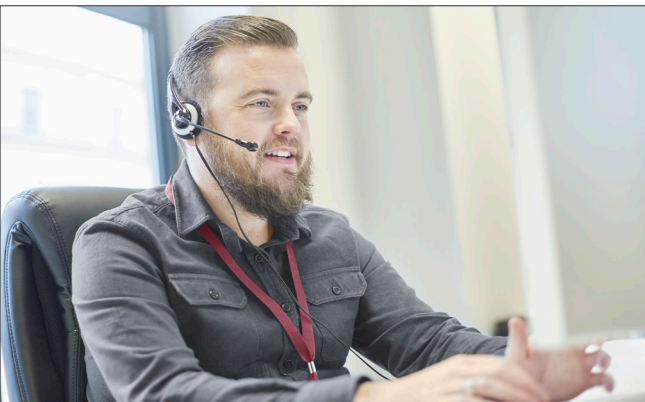
### SCHEDULED ON-SITE SERVICES

- Annual preventive maintenance visit.
- Installation of available software updates at the time of preventive maintenance visit.
- Annual calibration services will be quoted separately.



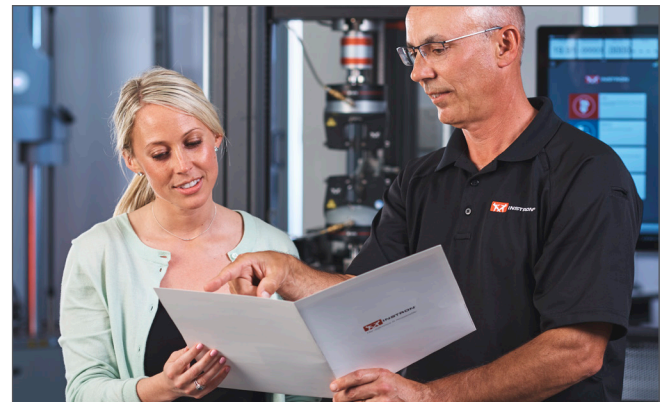
### NON-SCHEDULED ON-SITE SERVICES

- Priority on site response.
- On-site repair including parts, labor and travel, depending on country or local proximity to Instron® service engineers.



### TECHNICAL SUPPORT SERVICES

- Priority online technical support helpdesk.
- Augmented Reality (AR) assistance.
- Software update notifications.
- Periodic webinars.



### ADDITIONAL INFORMATION

- Multi-year extended warranties are available.
- Extended warranty services are limited for some regions.
- Extended warranty repair services cover defects in materials and workmanship only.
- Extended warranties do not cover consumables (jaw faces, knife edges, etc.), accessories purchased after the original machine order, and are not available for systems with custom elements.

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